

How to Guide Member Login

STEP 1:	Go to www.anthem.com/mydentalvision
STEP 2:	Click Login under Dental Member Services
STEP 3:	Under Member Services, click: If the front of your ID card reads Anthem Dental Prime, Complete or Smart Access then click here for your Dental Member Services (After you click on the link, if you see a Dental Plan Privacy Notice please read and click Continue)
STEP 4:	For a new Member, click on the Create a Username and Password
STEP 5:	Enter Subscriber First Name, Last Name, Subscriber ID (ID or SSN) and Date of Birth
STEP 6:	Create a username, password and challenge question/answer
STEP 7:	Registration is complete. Access coverage, claims and eligibility information; order replacement ID cards

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It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1- 800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.